

Preschool Literacy Program Attendance Louisville Free Public Library



KPI Owner: Julie Scoskie

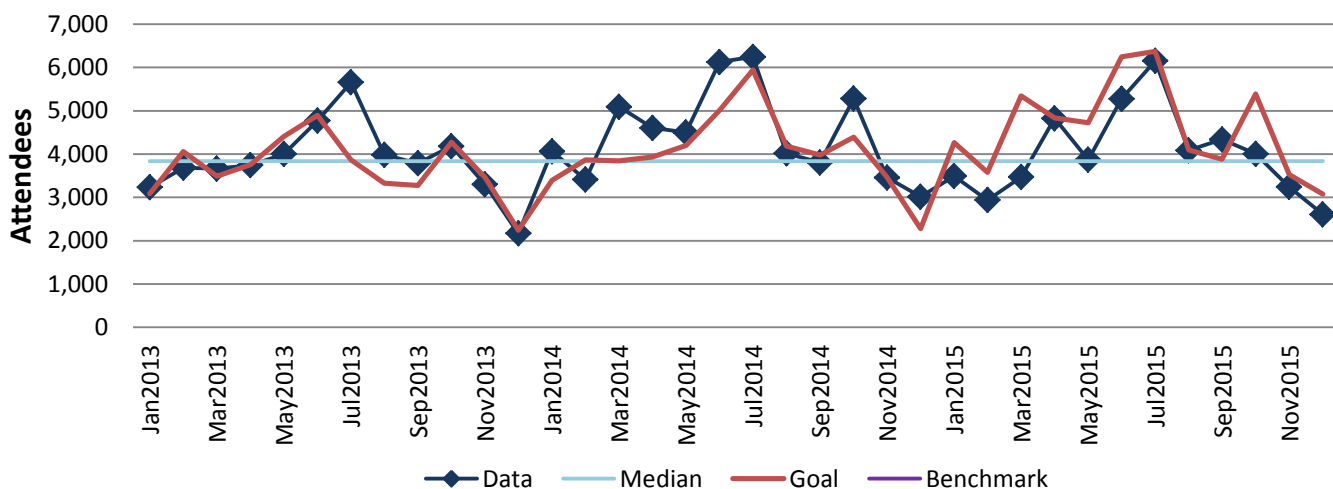
Process: Provide Preschool literacy programs

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
<p>Baseline: CY 2012 monthly avg = 3,502</p> <p>Goal: By June 30, 2015 increase annual attendance by 2% over last fiscal year, from 49,677 to 50,671.</p> <p>Benchmark: N/A</p>	<p>Data Source: LFPL Monthly Report</p> <p>Goal Source: LFPL Strategic Plan</p> <p>Benchmark Source: N/A</p>	<p>Plan-Do-Check-Act Step 8: Monitor and diagnose</p> <p>Measurement Method: Monthly sum of all attendees at preschool literacy programs</p> <p>Why Measure: To continually increase attendance at preschool literacy programs</p> <p>Next Improvement Step: Monitor progress toward new goals.</p>

How Are We Doing?

Jan2015-Dec2015 12 Month Goal	Jan2015-Dec2015 12 Month Actual		Dec2015 Goal	Dec2015 Actual	
55,326	48,291		3,073	2,609	
Attendees	Attendees		Attendees	Attendees	

Preschool Literacy Program Attendance



The seven basic quality tools, "5 Whys" technique, brainstorming and other methods will be applied to the measure graphed above. The purpose of using the tools/methods is to understand what makes performance less than desirable if performance is not best in class.